

SCALE®

Integration



Integrated capacity—when experience and track records matter

You shouldn't have to do the same type of work in two different systems. If your A/R system supports an integrated workflow, then you should be working there. This is especially true for our clients using Epic. We deliver enterprise-wide scale for both HB (Hospital Billing) and PB (Professional Billing), with improved operational efficiencies through our advanced Epic-integrated solutions. From patient encounter to adjudication, no one brings more tangible value to Epic clients. Our team implemented the first Epic client for integrated claims and reconciliation processing, and today, some of the most recognizable names in healthcare trust us with their revenue. Through in-depth collaboration with each new client – we strategize and implement customized integrated solutions that deliver more efficient workflow, cost savings and ROI.



Key Features

- Full support for Epic's incoming claim reconciliation & external edit management workflow
 - Rapid Retest, External Edit Return and Automatic Claim Acceptance
- All external activity is delivered to Epic for management in claim edit or follow-up workqueues
- Status updates for in-process, pending and finalized claims flow into Epic, allowing the most recent status available
- Claim acceptance is based on payer status, not clearinghouse status, which makes for more accurate A/R reporting and improved claim workflows
- Service line status detail identifying upfront rejections and denial reasons
- Adjudication dates and future payment information



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