



Access analytic insight to end costly denials

Don't be denied. Budgetary constraints and contractual cuts are forcing provider organizations to hyperfocus on denials. While more obvious than underpayments, denials can be more difficult to overturn and, without question, more costly. Receiving no revenue for services rendered is unacceptable in this business climate. SCALE® Denial Management and Analytics helps you quickly appeal, overturn current denials, and prevent future denials which positively impacts A/R days.

SCALE Denial Management and Analytics draws upon our powerful contract modeling technology to arm users with accurate contractual data to appeal and overturn wrongful denials. Facilitating more than just bottom line-enhancing denial management, the Analytics component affords business intelligence and reporting functionalities to improve RCM and staff efficiencies.

Key Features

- Real-time RCM denial management and analytics with performance dashboards
- Receive performance-trending information and alerts
- Review and work initial denials and fatal denials
- Perform root-cause analysis of denials at the claim level, taking into account carve-out items and complicated inpatient and outpatient contract rates
- Leverage a nimble solution adaptable to policy changes and customizable to practice focus/specialties
- Manage denials from government and managed care payers for hospitals, physician groups, SNFs, home health and more
- Integrate with SCALE® PaperLync® to streamline appeals
- Automated/Integrated workflow
 - Manage denials within primary EHR workqueues (integrated option)
 - H.IP web-based denial management workqueues (non-integrated option)



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